



We're here to help.

Click through the links below to access walk-through tutorials on how SmileGenius works.

Full clinic walkthrough	Full clinic portal tutorial (Long - All videos combined)
Sign up/Login	Signing up Clinic Forgot Password
Clinic Onboarding	Filling out profile settings
Patient Creation	Add new patient Patient creation via appointment URL
Appointments	Booking appointments Create new appointment with patient using the URL Accept patient booking requests Reschedule appointments Cancel appointments Managing calendars for multiple clinicians and assigning appointments
Patient List	Patient list overview (Columns & Statuses)
Patient Details	Patient details page overview Send & receive chat messages from patients and lab Create clinical notes
Treatment	Upload patient photos Submit prescription (with STL & Impressions) Prescription versions Receive + Review Treatment plans from the lab Request modification to your treatment plan Send TP to patients with and without discounts Order aligners from Lab Place order to the lab Start Treatment manually Change the aligner stage & dates manually Requesting a refinement Ending Treatment

Resources

[Create and share resources with patients](#)
[View shared resources from the lab](#)

Billing

[Update payment status & view invoices for both patient and lab](#)

Settings**Products**

[Adding different products and appointments](#)

Payments

[Update payment settings](#)

[Applying discounts to products & services](#)

For further support, please contact Smilelign.

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